

Troy Public Library

Strategic Plan

December 2010

Vision: The Troy Public Library is the valued portal for information and community enrichment within and beyond its walls.

Mission: To offer the materials, services and facilities that give all the people of Troy the information, education, recreation, and culture that enhance their lives.

Principles/Values: We will

- Prudently manage the resources provided by the community through taxes, grants, and donations
- Be responsible stewards of Library facilities and of archival and printed materials while investing in newer formats and technologies
- Advocate for free, open, and responsible access to information and its wide dissemination and sharing while respecting user privacy
- Be inclusive of all segments of the community, enabling self-help and lifelong learning.

Medium-term Goals (5 years):

Service:

- Work toward transforming the Library into a network of community centers that serve as a focal point for neighborhood and citizen involvement
- Respond to patron and community needs as regards acquisition of materials, programming, and service offerings within budget constraints
- Facilitate access to resources for children to complement the efforts of schools (K through 8th grades).

Environment:

- Provide a safe, secure, and comfortable environment for staff and patrons
- Pursue strategies to offer modern physical facilities for individual and group activities and programs

Administration:

- Adopt, expand, and maintain technologies that assist the Library in its mission
- Ensure that the staff has the skills and resources to provide top quality library service

Outreach and Resources:

- Increase the visibility and recognition of the Library in the community
- Ensure that the Library has adequate public funding for its operations
- Integrate the work of the TPL Foundation and the Friends of the Library to provide resources for projects such as improvements and programming

- Collaborate with other community organizations to achieve efficiencies and further our mutual interests.