



## Code of Conduct

The Troy Public Library is open to all and offers a variety of materials, information and programming in an effort to provide for the informational, educational and recreational needs of the Troy community. Library customers have the right to use library materials and services without being disturbed or impeded by other library users. Both library staff and library customers have the right to safety and comfort in the library and on the grounds. Behavior that interferes with the use of the library by anyone will not be permitted. Staff members are authorized to enforce this code of conduct. The list below is meant to show examples of unacceptable behavior, and is not meant to be exhaustive.

### Examples of Unacceptable Activities

- Loud conversations, screaming, yelling, using profanity or making other noises that disturb others
- Sleeping, loitering or playing loud disruptive games
- Using or being under the influence of drugs or alcohol
- Using tobacco products
- Misusing, stealing or damaging library property
- Having bodily hygiene that is so offensive as to disturb other customers' use of the library
- Using equipment with sound (mp3 players, laptops, smartphones etc.) without headphones
- Entering or using the library in bare feet or without a shirt
- Aggressive or threatening language to insult or intimidate staff or customers of the library
- Bathing or changing clothing in public restrooms
- Engaging in any kind of sexual activity or lewd behavior, or sexually harassing any other person
- Using bicycles, roller-blades, scooters, skateboards, or other sports equipment in the library or on library property
- Cell phone use that disturbs other customers
- Carrying weapons of any kind
- Soliciting in the library or on library property
- Blocking aisles or pathways so that access to library materials, equipment, or facilities is prevented

Library staff has the authority to have customers removed from the library on either a temporary or permanent basis for improper conduct or misuse of the facilities. Those who are unwilling to leave, or do not leave within a reasonable amount of time after being instructed to do so by the staff, may be subject to prosecution. Anyone whose library privileges have been revoked may make a written request to the Library Director for reinstatement of privileges.